

Videoscope Service Solutions

Consistent Quality, Comprehensive Coverage



Corrective
Maintenance



Preventive
Maintenance



Extended
Warranty



Contracts

Our Expertise and Reliability, Your Peace of Mind

For more than 100 years, Evident (formerly Olympus Scientific Solutions) has been a leading manufacturer of innovative optical and digital equipment, with a proven track record of technical excellence. As well as delivering products manufactured to the highest standard, Evident also provides dedicated support throughout the lifetime of your product.

We offer a wide range of services designed to:



· Reduce the cost of ownership



· Maximize the availability of your equipment



· Protect your investments

The right choice for your service requirements:

1

All our services are carried out to the manufacturer's specifications, using only original Olympus and Evident parts

2

Our service technicians undertake a continuous, well-structured training program—ensuring consistent and high-quality support

3

Our regional repair centers and field service technicians are ISO 9001 and ISO 17025* certified



Corrective Maintenance

Corrective maintenance, our traditional service offering, ensures your equipment delivers quality, reliability and long-term value. Reducing downtime, all repairs are conducted by experienced, fully qualified technical staff using only genuine Olympus and Evident parts. This provides savings on long-term repair costs by minimizing repeated faults through high quality repairs that meet the Original Equipment Manufacturer (OEM) specifications. We also deliver service support for several years after a product is discontinued, maximizing your product's longevity and providing peace of mind.



Preventive Maintenance

Preventive maintenance maximizes your equipment uptime whilst minimizing long-term costs through correction of minor defects before they require major repairs. Annual maintenance of Remote Visual Inspection products can be provided in the repair center or by our field service engineers to further reduce downtime and protect your investments in the long-term. Our customers also receive comprehensive technical documentation verifying the condition of the equipment.



Comprehensive Cover at Predictable Cost: EVIDENT Service Contracts

Obtaining service coverage for your equipment should be as simple as possible, which is why we offer a range of service contracts tailored to suit the individual needs of your business. Our service contracts not only provide maximum equipment performance with minimal unplanned service costs, but are also:

1

Straightforward

enabling you to focus on the core of your business

2

Efficient

we can schedule calibrations and preventive maintenance on your behalf

3

Cost-effective

providing you savings throughout the life of the contract



Full Coverage Contracts

To keep your operations moving, Evident service contracts cover planned repair center or on-site maintenance, repairs, support concepts and more. Predictable costs including coverage for labor, spare parts, shipping cost, and consumables enable you to focus attention on your core business. No case by case approval results into faster turn around time.



Yearly Preventive Maintenance

To minimize the risk of unexpected repair costs, our yearly preventive maintenance service includes an extensive performance check, as well as cleaning and adjustment of your equipment. By reducing equipment downtime and increasing availability, our service contracts also minimize the impact of maintenance on your day-to-day operations.



Extended Warranty

Extend the manufacturer warranty to protect your investments. All manufactural defects will be covered by Evident—even up to several years after the warranty period.



EVIDENT Videoscope Service Solutions

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Get covered today - visit our website and follow 'Contact us' for more information



www.olympus-ims.com/servicesolutions

This brochure illustrates the portfolio of principle services available from Evident. Not all services are available for all products.

- *ISO17025 accredited services only provided in the Evident Service Center Europe s.r.o. repair center. Please refer to the Evident or Olympus, CIA web sites for list of accredited services provided.
- Evident Corporation is ISO9001/ISO14001 certified.
- Illumination devices for microscopes have suggested lifetimes. Periodic inspection is required. Please visit our website for details.
- All company and product names are registered trademarks and/or trademarks of their respective owners.
- Images on the PC monitors are simulated.
- Specifications and appearances are subject to change without any notice or obligation on the part of the manufacturer.

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