

# OLYMPUS

## FLUOVIEW FV3000 Service

Available, Accessible, Continuous Support



Sample Courtesy of Jana Doehner and Urs Ziegler, Center for Microscopy and Image Analysis, University of Zurich.

# Olympus Service

Olympus offers a wide range of services designed to reduce cost of ownership and ensure the availability of your equipment through our network of Regional Repair Centres and Field Service Engineers.

## Advantages of Olympus Services

- Keep up reliable performance
- Protect your investments
- Reduce breakdown times
- Reduce the risk of unexpected expenses

## FLUOVIEW FV3000

With the FLUOVIEW FV3000 you are going to purchase the latest generation of high-end confocal laser scanning technology to get high quality imaging results from your samples. Olympus offers tailored FV3000 service contracts to keep up maximum performance during the product life time.

Your individual service and budget requirements will be met with our modular service concept that enables you to combine core services with selected add-on services.

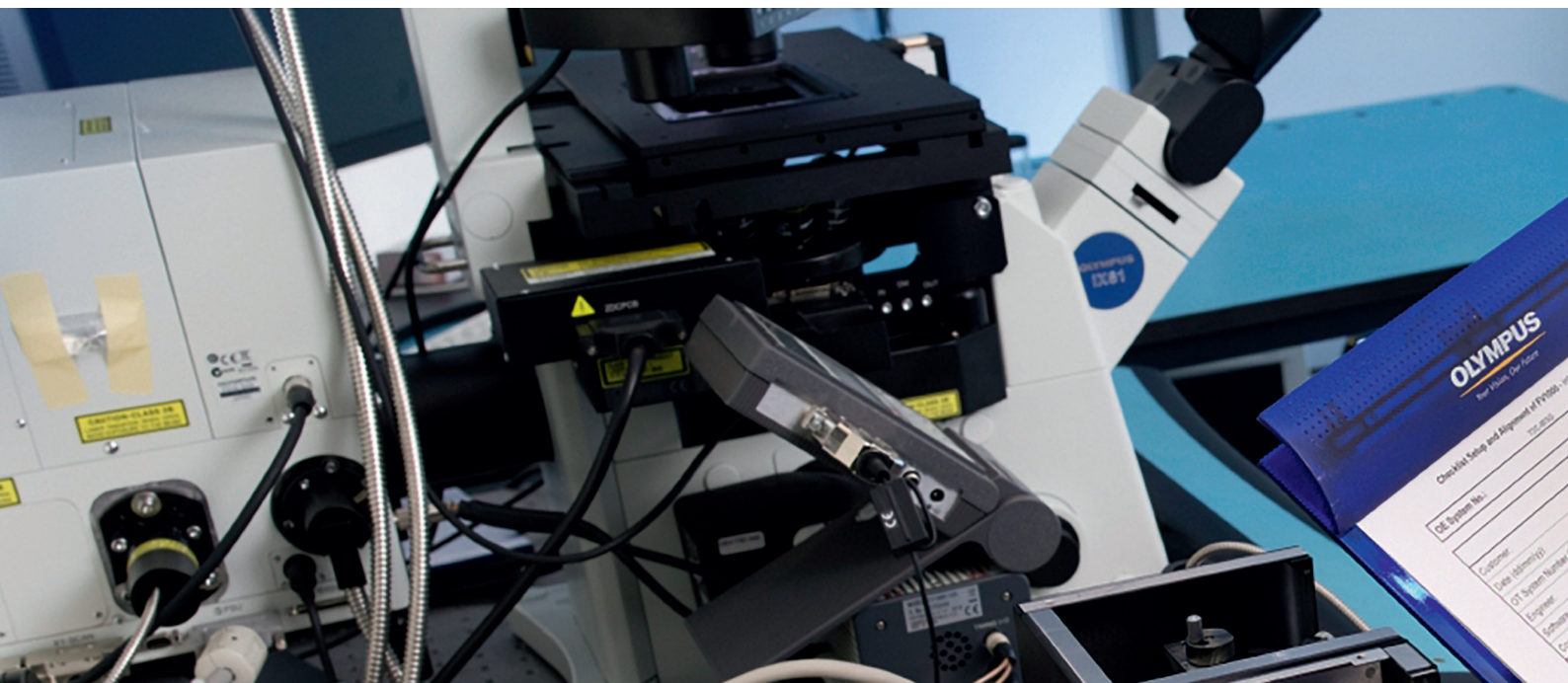
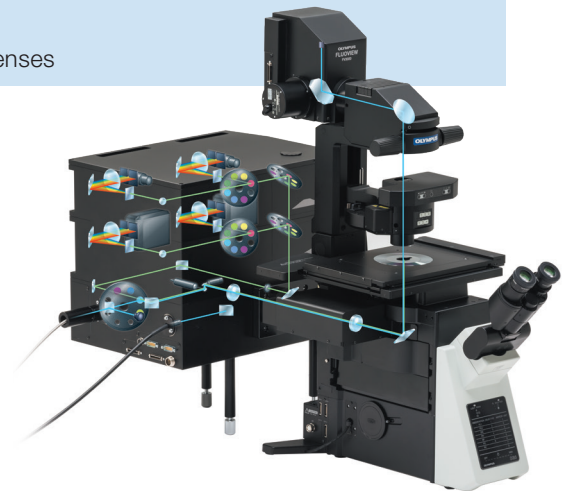
## Olympus Proven Service Quality

Our service facilities operate at the highest level of quality and our engineers undertake continuous training. Our regional repair centres are ISO 9001, ISO 13485 and ISO 17025\* certified. All services are carried out to the manufacturer's specification and use Olympus original parts.



## History of Technical Excellence

Since Olympus was founded in Japan in 1919, it has become a leading manufacturer of innovative optical and digital equipment for the healthcare, industrial, scientific and consumer electronics sectors. For over 90 years we have led the way in designing endoscopy and microscopy products, medical and industrial equipment, as well as cameras and voice recorders.





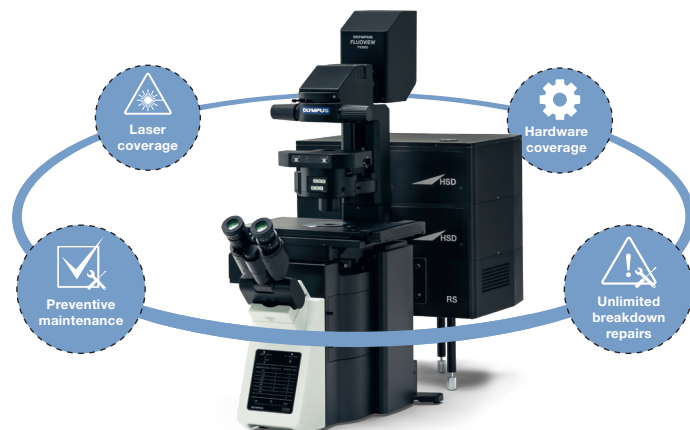
# FLUOVIEW FV3000 Service

## Core Services

The Core Services contain annual preventive maintenance including:

- Performance check and adjustment of scanners, detectors and microscope
- Performance check and adjustment of the optical light path
- Alignment of laser combiner
- PC performance check, improvement and initialisation

Also included are engineering updates, telephone support and service reporting.



## Add-On Services

- Unlimited breakdown repairs including travel, labor and shipping cost
- Hardware coverage including all Olympus replacement units and spare parts (excl. laser diodes)
- Laser coverage includes exchange of an insured laser in case of defect

## Choose from Our Service Packages or Get a Tailored Solution

	Maintenance	Labor coverage	Full coverage
<b>Core Services</b>			
<input checked="" type="checkbox"/> Annual preventive maintenance	•	•	•
<b>Optional Add-on Service Modules</b>			
<input type="checkbox"/> Unlimited breakdown repairs	–	•	•
<input type="checkbox"/> Hardware coverage	–	–	•
<input type="checkbox"/> Laser coverage	–	–	•





[www.olympus.eu/ssd-servicesolutions](http://www.olympus.eu/ssd-servicesolutions)

This brochure illustrates the portfolio of principle services available from Olympus. Not all services are available for all products.

- \*ISO17025 accredited services only provided in Olympus Czech Group and Olympus KeyMed Regional Repair Centres. Please refer to the Olympus, CIA or UKAS web sites for list of accredited services provided.
- OLYMPUS CORPORATION is ISO9001/ISO14001 certified.
- Illumination devices for microscopes have suggested lifetimes. Periodic inspection is required. Please visit our website for details.
- All company and product names are registered trademarks and/or trademarks of their respective owners.
- Images on the PC monitors are simulated.
- Specifications and appearances are subject to change without any notice or obligation on the part of the manufacturer.

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